



TO: FHCP PROVIDERS

FROM: MARY PETERSON / PROVIDER RELATIONS ADMINISTRATIVE SPECIALIST

DATE: January 2025

RE: PROVIDER RESOURCE GUIDE UPDATES

The following changes have been made to the FHCP Provider Resource Guide (Formerly known as the FHCP Provider Handbook). The Provider Resource Guide can be viewed under the Provider tab -For Providers under Resources, Education and Support at: fhcp.com.

SECTION NAME	DESCRIPTION OF CHANGE	REVISION DATE
Participation Provider Compliance with State and Federal Regulations Page 29	Links to the Compliance were updated and verbiage under MR005 Page 29-33	12/2024
FHCP Member Rights & Responsibilities Page 42	Updated materials to A Member has the Right: Pages 42	12/2024
How We Manage our Members' Care Page 45	Revisions to Case Management Services document were updated Pages 45-46	12/2024
How We Manage our Members' Care Page 45	Revisions to New Member Transition Process Page 47	12/2024
Quality Improvement & Patient Safety Page 55	Updated materials Page 55	12/2024

If you have any questions about this memo, please contact me at: 386-615-5079, or mpeterson1@fhcp.com. Thank you.

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